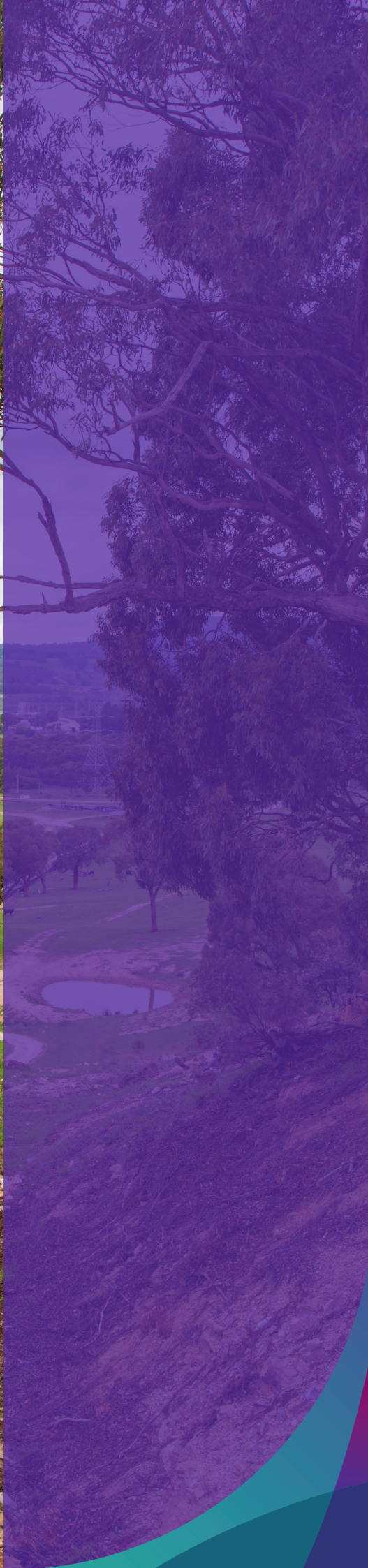


2020 SUSTAINABILITY REPORT





Report Boundary and Scope

This report covers all of the wholly owned operations, and assets that operate as joint ventures, of Centennial (being Centennial Coal Company Limited (Centennial) and its subsidiaries) for the period 1 January 2020 to 31 December 2020. Centennial has elected to use the Global Reporting Initiative (GRI) framework for data representation. The Report demonstrates the linkage between Centennial's sustainability performance and the United Nations' Sustainable Development Goals and the United Nations Global Compact (UNGC).

Greenhouse and energy data, and safety data has been externally assured. Centennial is committed to expanding the external assurance scope in the future and will independently assure water, waste and air emissions data from 2021.

Note: all data is reported on a 100% basis.

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Message from Our CEO, Craig Gillard.

"From the outset of the COVID pandemic, we sought to safeguard our key asset, our people, so we could ensure operational continuity. Our people have shown courage, resilience, and tenacity during this time by supporting each other, the communities where we operate and our customers."



In 2020 Centennial faced significant challenges with bushfires across large parts of NSW including our Lithgow community, followed closely by the COVID pandemic and a difficult economic climate. I was extremely proud of the way our people adjusted very quickly to the new COVID safe guidelines to ensure that we continued to operate safely throughout the year. Despite these adversities, Centennial remained agile in delivering initiatives to ensure we continue on the pathway towards creating smarter energy for sustainability.

Centennial is taking an active role in the energy transition by aligning with our parent company Banpu Public Company Limited (Banpu) "Greener Smarter" strategic agenda. Banpu is a diversified energy company with three pillars: Energy Resources, Energy Generation and Energy Technology.

As part of the Banpu family, we are driven by our commitment to achieving Environmental, Social and Governance (ESG) principles which are aligned with the United Nation's Sustainable Development Goals (SDGs) and the Ten Principles of the United Nations Global Compact (UNGC).

In 2020, we finalised our ESG targets as part of Banpu's Sustainability Strategy and from 2021 we will monitor, measure and report our progress across the key areas of governance and risk, human resources and human rights, health and safety and environment and community.

As a result of Centennial and Banpu Energy Australia, our sister company, working together funding was secured from the Australian Renewable Energy Agency (ARENA) and NSW's Emerging Energy Program for a Pumped Hydro Energy Storage (PHES) project in Lake Macquarie. ARENA is providing \$1m towards the \$13m technical review and pilot trial for the potential development of a 600 MW PHES system. This is also supported by \$4m from the New South Wales Government's Emerging Energy Program. By undertaking a series of technical studies and trials the project will test the potential deployment of a PHES system using underground coal mining voids.

The installation of an 8MW power station at Mandalong to generate electricity from waste gas commenced commissioning in June this year. This facility will utilise methane that is extracted from the coal seam to ensure the safe operations of the mine. In turn this will reduce our greenhouse gas emissions, while adding to our decarbonisation momentum.

Centennial will continue to actively pursue, with Banpu Energy Australia, opportunities to decarbonise its operations and upcycle its assets into future renewable energy projects.

During the year we also continued our digital journey, led by our digital capability centre (DCC). The DCC is an innovation centre focussed on prototyping and building new capabilities for business improvement. One such area was the energy management platform using cloud-based analytics providing real-time data on Centennial's energy use and solar generation. Further refinement and rollout also occurred with existing key applications, namely the underground mining assistant (UMA) and the performance management centre (PMC), providing synergistic real-time access to operational data for our people underground, delivering further improvements to safety and productivity.

Our mining sector was deemed essential by government during the pandemic reflecting, in Centennial's case, the important role we play in meeting NSW's energy needs. From the outset of the COVID pandemic, we sought to safeguard our key asset, our people, so we could ensure operational continuity. Our people have shown courage, resilience, and tenacity during this time by supporting each other, the communities where we operate and our customers. I am very proud of our collective efforts.

On behalf of the Centennial Board and our owners Banpu, I would like to express my gratitude and deep appreciation to all our people for their commitment, innovation and passion during a difficult year.

Craig Gillard
CEO and Managing Director



Our Business

Centennial is an energy company based in NSW, Australia and is a 100% owned subsidiary of Banpu Public Company Limited (Banpu).

Centennial has five operating coal mines supplying coal to essential domestic and export energy markets. Centennial is also seeking opportunities to diversify and decarbonise our operations and as previously reported, a two MW solar facility at Airly in our western region became operational, along with another small installation in our Lake Macquarie region. Further solar installations are being evaluated to assist with our aim to decarbonise our operations and contribute to Banpu's vision.

Diversification plays a significant role in us being a “future-fit” company. Our sister company, Banpu Energy Australia (BEN), with its focus on renewable energy projects/solutions, will facilitate the decarbonisation of Centennial's operations.

Through digitisation, technology and diversification, we are being Greener & Smarter and will continue to align our strategic agenda and corporate culture with Banpu as we move into the future.



Our Vision

The Australian energy company at the heart of innovation, technology and sustainability.

Our Values



We will not compromise on safety



We act ethically and with integrity



We strive for synergy through collaboration



**We strive to improve our performance
and encourage innovation**

Management Structure

Centennial's Board of Directors is supported by three sub-committees: Audit and Risk, Health, Safety, Environment and Community (HSEC) and Remuneration.

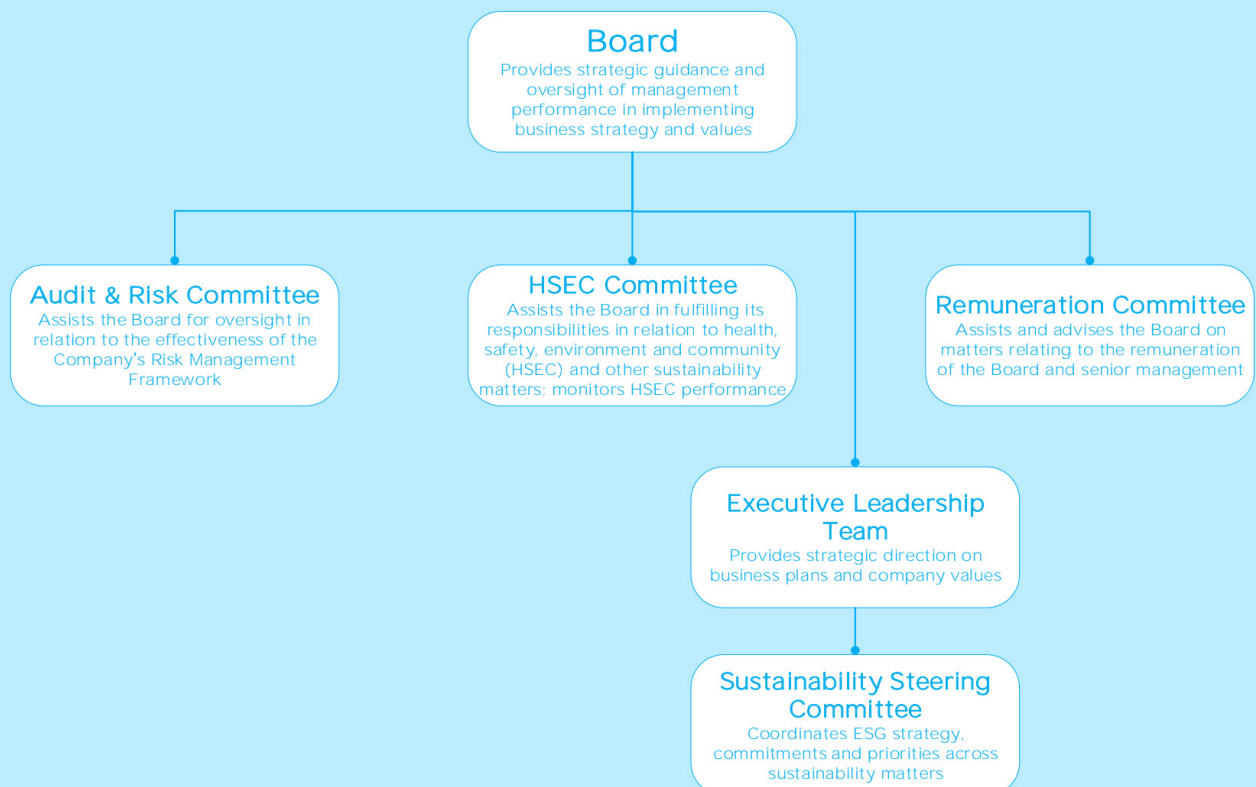
The Board comprises experienced Directors with the relevant qualifications, experience, knowledge, skills and expertise.

The Board has endorsed policies that cover areas including health and safety, environment and community, climate change, human resources and procurement. These policies set the requirements for each area of sustainability and lead to the delivery of management systems comprising standards, plans and procedures.

Executive management meets weekly to ensure priority areas of the business receive regular oversight and include Health, Safety, Environment, Risk and Compliance. Environmental and social performance is monitored by the HSEC Committee, Executive Management and also externally by each mine site's Community Consultative Committee (CCC). Mine sites are required to make a range of planning and environmental performance reports publicly available on Centennial's website.

Our sustainability steering committee meets monthly, coordinating ESG strategy and priorities across Centennial.

Sustainability Governance Schematic



Look Ahead 2021 and Beyond

In 2020 Centennial established 85 Environmental, Social and Corporate Governance (ESG) indicators and 83 targets across the group in the following areas:

Governance and Risk

Corporate Governance

Risk Management

Supplier Management

Customer and Product
Stewardship

Human Resources and Human Rights

Employee Engagement
levels

Banpu Heart

Succession Planning

Employee Development

Human Rights

OHS

Occupational Health and
Safety

Business Continuity
Management

Environment

Greenhouse Gas

Energy

Water

Waste

Biodiversity
Management

Environmental
Compliance

Capital Investment

Operating Expenses

Cost Savings

Community

Employee Engagement

Resettlement

Indigenous People
and Minorities

Political Donations

Community Management

Community sponsorship

Look Ahead 2021 and Beyond

Snapshot of Centennial's current ESG Performance

Focus area	Measure	Key progress
Avoidance	Solar renewable energy generation for onsite use (or grid use)	A 2 MW solar facility at Airly and a small solar installation at Awaba have been operational since 2020. Future installations are progressing through Banpu Energy Australia (BEN).
	Point source control of ventilation air methane (VAM)	Concept and feasibility of point source control of VAM to be progressed in 2021.
Mitigation	Reduce emissions by pre-mining drainage, capture and flaring of methane waste gas	Gas flares have been operational at Mandalong since the end of 2013. Flares underwent a major upgrade in 2019 to enable the gas management system to fully extract and flare the gas. This system flares the methane thereby reducing emissions.
	Reduce emissions by pre-mining drainage, capture and utilisation of methane waste gas for energy production	Four 2MW gas engines have been constructed at Mandalong, due to be operational by the end of 21.
Adaption	Monitoring risk, opportunities and implications of climate change	Assessed the risks from climate change. Outcome confirmed that decarbonising our operations is the highest moderate to long term risk to our business. BEN will assist Centennial to decarbonise.
Being part of a low carbon society	Seeking to increase renewable or low carbon energy	A 2 MW solar facility at Airly and a small solar installation at Awaba have been operational since 2020. Future installations are progressing through BEN.
	Supporting initiatives, research and development (R&D) of low greenhouse gas emission technologies.	Led a 10-year R&D VAM abatement project through Low Emissions Technology Australia (LETA), formerly ACALET/ Coal 21, and the Australian Government Department of Industry, Innovation and Science Coal Mine Abatement Technology Support (CMATS) programme. In receipt of Federal (ARENA) and NSW State (EEP) funding to investigate the feasibility of utilising underground mine voids for pumped hydro energy generation.



Look Ahead 2021 and Beyond

Challenge and Opportunity

Energy Resources

Challenge and Opportunity

- Volatility of export coal prices
- Demand for high-quality Australian black coal remains strong throughout Asia
- Reduced demand for thermal coal as renewable alternatives come on-line and coal fired power stations move towards retirement
- Federal Government is supportive of low emission technology
- Strict environment and social standards regarding water discharge

Centennial's Strategy

- Maintain a balanced sales portfolio between export and domestic markets
- Being a trusted and reliable supplier of energy
- Decarbonisation of operations with the support of BEN, providing low carbon energy services to Centennial
- Apply new technology to improve efficiency of pollution control systems and real time access to data

Energy Generation

Challenge and Opportunity

- Clear strategy of NSW Government to achieve net zero greenhouse gas emissions by 2050 in line with the Paris Agreement
- The NSW Electricity Infrastructure Roadmap provides a framework to deliver a modern electricity system developing renewable energy zones
- The National Electricity Market (NEM) is being modernised and reformed to meet the changing energy market (changes in electricity generation, emerging technologies such as batteries and shifting consumer preferences)

Centennial's Strategy

Centennial has engaged BEN to support decarbonisation of its portfolio through:

- Re-use of assets for renewable power
- (solar, underground pumped hydro)
- Energy management
- (efficiency, demand response)
- Waste gas to energy (Mandalong Mine Power Station)
- Introduction and use of advanced analytics platforms

To be sustainable into the future, we need to

- Have a clear vision that creates shareholder value ... and be productive and efficient in getting there.
- Obtain and maintain a social licence to operate ... through good environmental leadership and performance backed by strong systems and regular, consistent and informative community engagement.
- Look after our people ... by providing a workplace of choice, where safety is paramount and our workforce is valued, skilled and sees a positive future.

Look Ahead 2021 and Beyond

Pumped Hydro

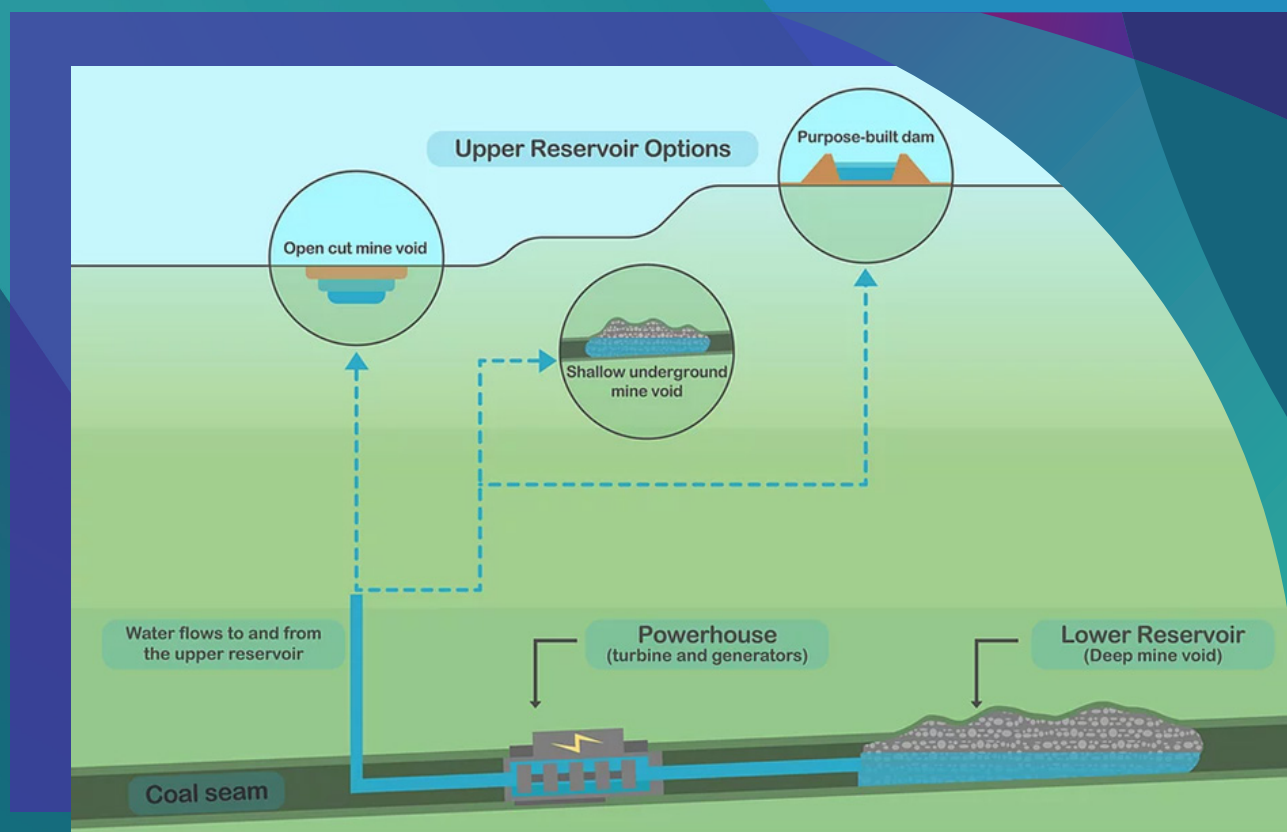
The Australian Renewable Energy Agency (ARENA) and NSW's Emerging Energy Program are supporting Centennial's Pumped Hydro Energy Storage (PHES) project at Newstan Mine in Lake Macquarie.

ARENA is providing \$995,000 towards the \$13.04 million technical review and pilot trial for the potential development of a 600 MW PHES system. This is also supported by \$4.16 million from the New South Wales Government's Emerging Energy Program.

By performing a series of technical studies and trials the project will test the potential deployment of a PHES system using underground coal mining voids.

Pumped hydro is seen as a key technology to provide the energy storage needed to support a future electricity system with more renewable energy by providing firming capacity for renewable intermittent generation.

The feasibility study, which commenced in January, represents an important and tangible step in evolving Centennial's business from one solely based on coal, to a diversified energy company.





We're committed to a sustainable future



Abated about 765,000 tonnes of carbon dioxide



20% of Airly's electricity generated from onsite solar



Local suppliers for 60% of goods and services



84% of our total water use is used mine water



Managed over 912 hectares of land for biodiversity



Performance Data

Performance Data – Financial

	2018	2019	2020
Saleable Production (million tonnes)	13.3	10	12.2
Sales Revenue (\$ million)	1,559	1,107	1,044
EBITDA – Earnings before interest, tax, depreciation & amortisation (\$ million)	347	308	88
NSW Government Royalty (\$ million)	87.2	68.2	69.9

Performance Data – People

People	2018		2019		2020	
	M	F	M	F	M	F
Employees - permanent	1,536	56	1,583	53	1,489	51
Employees - part time		12		14		13
Employees - fixed term	62		41		16	

By Age						
<30	174	15	150	10	128	7
30-50	906	34	905	42	845	47
>50	518	19	569	15	532	10

By Category						
Senior Leaders	33	6	26	6	21	6
Professional	341		380		346	
Supervisory	152		154		148	
Operators	1,134		1,125		1,043	

Diversity						
Number of Female Employees	67		68		64	
Women in total workforce (%)	4		4		4	

Recruitment and Retention						
New hires	185		138		33	
Employee Turnover (%)	5		7		11	

Parental Leave						
Return to work after parental leave (%)	100		91		67 ¹	

Collective Bargaining Agreements						
Employees covered by collective bargaining agreements (%)	100		75		76	

Performance Data – People

Training	2018	2019	2020
Total average hours of training per employee	-	14	11

Corporate Culture			
Alignment between employee behaviour and 'Banpu Heart' (%)	-	70	66

¹ not scheduled to return until 2021

Performance Data – Safety

Safety	Unit	2020		
		Employee	Contractor	Combined
Occupational fatal injury	Person	0	0	0
Total Recordable Injury Frequency Rate (TRIFR)	Man/million man-hour	65.29	24.95	55.43
High-consequence injury frequency rate ¹	Man/million man-hour	0	0	0
Tier 1 process safety event ¹	Case	0	0	0
Total Recordable Occupational Illness Rate (TROIR)	Man/million man-hour	0	0	0
Occupational Ill health fatality	Case	0	0	0
Working Time	Man-Hour	2,726,233	881,762	3,607,995
LTI Frequency Rate (LTIFR)	Man/million man-hour	10.27	6.80	9.42

¹ excludes fatalities



Performance Data – Environment

Energy		Unit	2018	2019	2020
Energy consumption - by fuel type	Direct energy				
	Diesel (Company and Contractor)	GJ	220,818	273,097	251,393
	Petroleum Oils and Greases	GJ	47,959	62,852	63,644
	Gasoline (Company)	GJ	3,669	4,005	2,813
	Solar	GJ	n/a	n/a	6,241
	Energy use (other) ¹	GJ	2,156,340	1,708,441	1,681,848
	Indirect energy				
	Electricity purchased (Company)	GJ	1,112,181	1,075,736	1,073,150
	Energy Intensity	GJ/Saleable T	0.26	0.29	0.16
GHG Emissions					
Direct GHG emissions ²	Scope 1 emissions				
	CO ₂	Tonnes of CO ₂ e	146,290	146,212	137,955
	CH ₄	Tonnes of CO ₂ e	2,610,281	1,827,808	1,678,136
	N ₂ O	Tonnes of CO ₂ e	89	103	247
	SF ₆	Tonnes of CO ₂ e	36	34	34
	Total Scope 1	Tonnes of CO ₂ e	2,756,695	1,974,156	1,816,371
Indirect GHG emissions ²	Scope 2 emissions				
	Total GHG emissions (Scope 2)	Tonnes of CO ₂ e	254,867	243,595	241,469
Direct and indirect emissions	Total Scope 1 and Scope 2	Tonnes of CO ₂ e	3,011,562	2,217,751	2,057,839
	Scope 1 & 2 intensity	CO ₂ e/Saleable T	0.23	0.22	0.17
Indirect GHG emissions ³	Scope 3 emissions	Tonnes of CO ₂ e	32,958,640	25,841,648	28,111,445
Air Quality					
Air emissions - by type	NOx	Tonnes	190	291	275
	SOx	Tonnes	0.12	0.17	0.18
	Volatile organic compounds (VOC)	Tonnes	19	28	32
	Particulate matter (PM)	Tonnes	255	316	250
Water Input					
Water withdrawn - by source	Surface fresh water	ML	0	0	0
	Salt/brackish water	ML	0	0	0
	Ground water ⁴	ML	994	893	3,424
	Rainwater	ML	84	131	90
	Wastewater from external organisation	ML	0	0	0
	Municipal water	ML	601	583	561
	Other source (please specify)	ML	0	0	0
	Water recycled and reused	ML	3,669	161	171

Water Output		Unit	2018	2019	2020
Water discharged - by destination	Surface water	ML	20,266	13,959	10,567
	Third party for treatment	ML	-	-	8
Compliance status of water quality	pH	% Compliance status	100	99.8	99.9
	TSS	% Compliance status	100	99.8	98.8
	Fe	% Compliance status	100	100	100
	Mn	% Compliance status	100	100	100
	Arsenic	% Compliance status	100	100	100
	EC	% Compliance status	98	99.8	99.2
	Cobalt	% Compliance status	90	99.0	96.1
	Nickel	% Compliance status	90	100	99.0
	Zinc	% Compliance status	89	97.1	96.1
Land					
Land disturbed and rehabilitated	Amount of land owned	Hectare	12,375	12,367	12,106
	Total area disturbed at year end	Hectare	845	846	842
	Area disturbed during the year	Hectare	9	8	8
	Total area rehabilitated at year end	Hectare	337	351	359
	Area rehabilitated during the year	Hectare	49	14	13
	Total area disturbed and not yet rehabilitated	Hectare	528	495	483
Biodiversity					
High biodiversity area & BMP	High biodiversity area ⁵				
	Number of sites owned or operated by Company ⁶	Site	10	10	10
	Number of site operations located <u>inside</u> protected area	Site	0	0	0
	Number of site operations located <u>adja-cent</u> to protected area	Site	1	3	3
	Number of site operations that <u>contain a portion</u> of protected area	Site	9	3	3
	Number of site operations located in relation to high biodiversity area <u>outside</u> protected area	Site	1	0	0
	BMP implementation				
	Sites operations implemented Biodiversity Management Plan (BMP)	Site	10	10	10
Waste					
Hazardous waste	Reuse	Tonnes	0	0	0
	Recycle	Tonnes	1,221	977	236
	Landfill	Tonnes	0	0	0.7
	On-site storage	Tonnes	4,005	4,713	0
	Other	Tonnes	70	52	39
Non-hazardous waste	Hazardous waste directed to disposal	kg/saleable tonne	-	-	0.003
	Reuse	Tonnes	0	0	0
	Recycle	Tonnes	2,137	1,406	1,163
	Landfill	Tonnes	2,678	2,756	2,613
	On-site storage	Tonnes	0	0	0
	Other	Tonnes	0	0	0
	Non-hazardous waste directed to disposal	kg/saleable tonne	-	-	0.214

Tailings & Mineral Waste		Unit	2018	2019	2020
Tailings	Tailings generated	Tonnes dry weight	295,066	410,697	388,658
Mineral waste (overburden)	Total overburden generated	BCM	0	0	0
	Potential Acid Forming (PAF) material generated	BCM	0	0	0
Significant spill - by material	Tailings spill	Case	0	0	0
		Litre	0	0	0
Return on Environmental Investment					
Environmental expenditures and cost saving	Capital investment	AUD	1.9M	0.8M	3.99M
	Operating expense	AUD	31.5M	16.3M	18.5M
Compliance					
Environmental non-compliance ⁷	Significant fines/penalty (\$15,000 and above/case)	Case	2	0	0
		AUD	30,000	0	0
	Non-monetary sanctions	Case	0	0	0
	Case brought through dispute resolution mechanism	Case	0	0	0

¹ Energy use from waste gas flared and vented from gas drainage plant

² Centennial currently uses Global Warming Potentials (GWP) from the Intergovernmental Panel on Climate Change (IPCC) Assessment Report 5 (AR5). Historical data has been adjusted.

³ Scope 3 emissions have been calculated in line with the GHG Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard and includes processing of sold coal product only

⁴ Mine water is classed as groundwater

⁵ Definition of protected areas was updated in 2019, consistent with Banpu, with State Forest land removed

⁶ Definition of Centennial 'operations' changed in 2017 to include both operating and non-operating sites

⁷ Non-compliances are recorded against the year the incident occurred for consistency and not when a fine was levied.



2020 Performance Summary



GOVERNANCE

Assessed 20 suppliers for ESG risks

Launched 8 digital use products



ENVIRONMENT

20% of Airly's electricity generated from on-site solar

Abated approximately 765,000 tonnes of carbon dioxide

Used mine water for 84% of our total water use

Achieved 24% reduction in water discharged*

Recycled 46% of waste

Managed 912 hectares for biodiversity

Disturbed area accounts for 4% of total land owned



SOCIAL

Employed 1,570 people

Provided over 17,000 hours of training for our people

Contributed \$70M in royalties to the NSW Government

Achieved a 5% decrease in lost time injuries*

Contributed \$410M to the local economy through goods and services

Used local suppliers for 60% of goods and services

14 Community Consultative Committee (CCC) meetings

**compared to 2019*

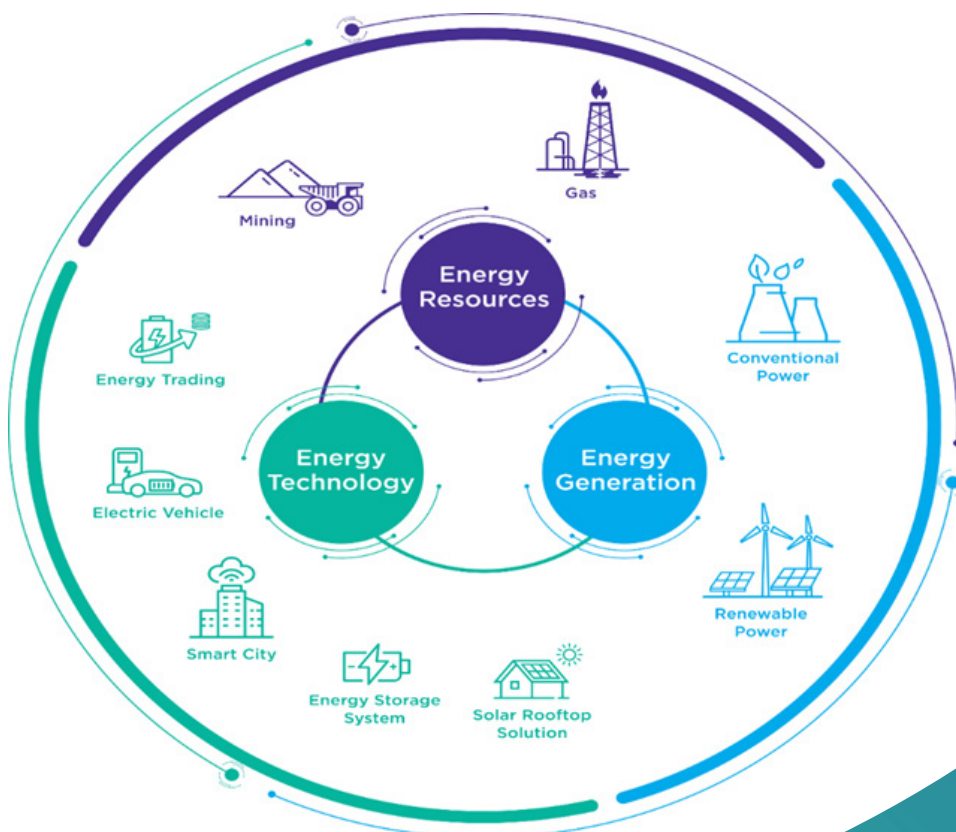
About Banpu

Banpu is a leading integrated energy solutions company operating three core business groups Energy resources, Energy Generation and Energy Technology across 10 countries - Thailand, Indonesia, China, Australia, Lao, Mongolia, Singapore, Japan, the United States of America and Vietnam. Banpu continues to drive the continued growth of its renewable energy portfolio. By 2025 Banpu's aim is to have more than 50% of its portfolio from renewable energy.

Banpu's vision is to be at the heart of innovation, technology, and sustainability, and is firmly committed to continual improvement and leadership in our collective pursuit of a 'Greener & Smarter' strategy. Its business management philosophy is committed to leading the company into a new era of energy and sustainability.

Mrs. Somruedee Chaimongkol, Chief Executive Officer of Banpu recently announced,

"With our rapidly growing Clean Energy Technology portfolio of businesses under BanpuNEXT, the Banpu group as a whole represents a unique 'Responsible Energy Transition' player in the Pacific Rim region".



Banpu's mission:



Sustainability

*Build sustainable value for all stakeholders
as a trusted partner, with emphasis on care
for the earth and society*



Innovation

Promote innovation, synergy,
sustainability, and integration
across the energy supply chain,
between thermal and new energy



Values

Foster our corporate values,
operational excellence, and uphold
Banpu's reputation for integrity,
professionalism and best practices

In 2020, Banpu was selected for a seventh consecutive year as a member of the Dow Jones Sustainability Index (DJSI). The DJSI operates in collaboration with RobecoSAM, the international standard sustainability index.

Passionate, innovative, committed ... these are Banpu Heart's three core values, which Banpu believes will guide our journey towards a sustainable future.

www.banpu.com for more information on Banpu

Committed to *sustainable development goals*



About Banpu

Sustainable Development Goals

Banpu places great importance on aligning its strategy to the United Nations Sustainable Development Goals (SDG's). Centennial has prioritised the five goals most relevant to our business and mapped these to our material issues. Underpinning our sustainability strategy these goals are incorporated into goals for targeted action as a part our ESG targets.

UNGlobal Compact

Banpu and thereby Centennial is a participant of the United Nations Global Compact (UNGC), incorporating 10 principles on human rights, labour, environment and anti-corruption. Banpu responds to these fundamental principles and submits an annual submission of progress on the implementation. Centennial has incorporated these principles into goals for targeted action as part of our ESG targets.

Taskforce for Climate-Related Financial Disclosures

The taskforce for Climate-Related Financial Disclosures (TCFD) provides a voluntary framework for disclosure of climate-related financial risks. It recommends companies disclose governance and risk-management elements where climate-related risks and opportunities are assessed as material and where there are implication for their strategy as well as metrics and targets.

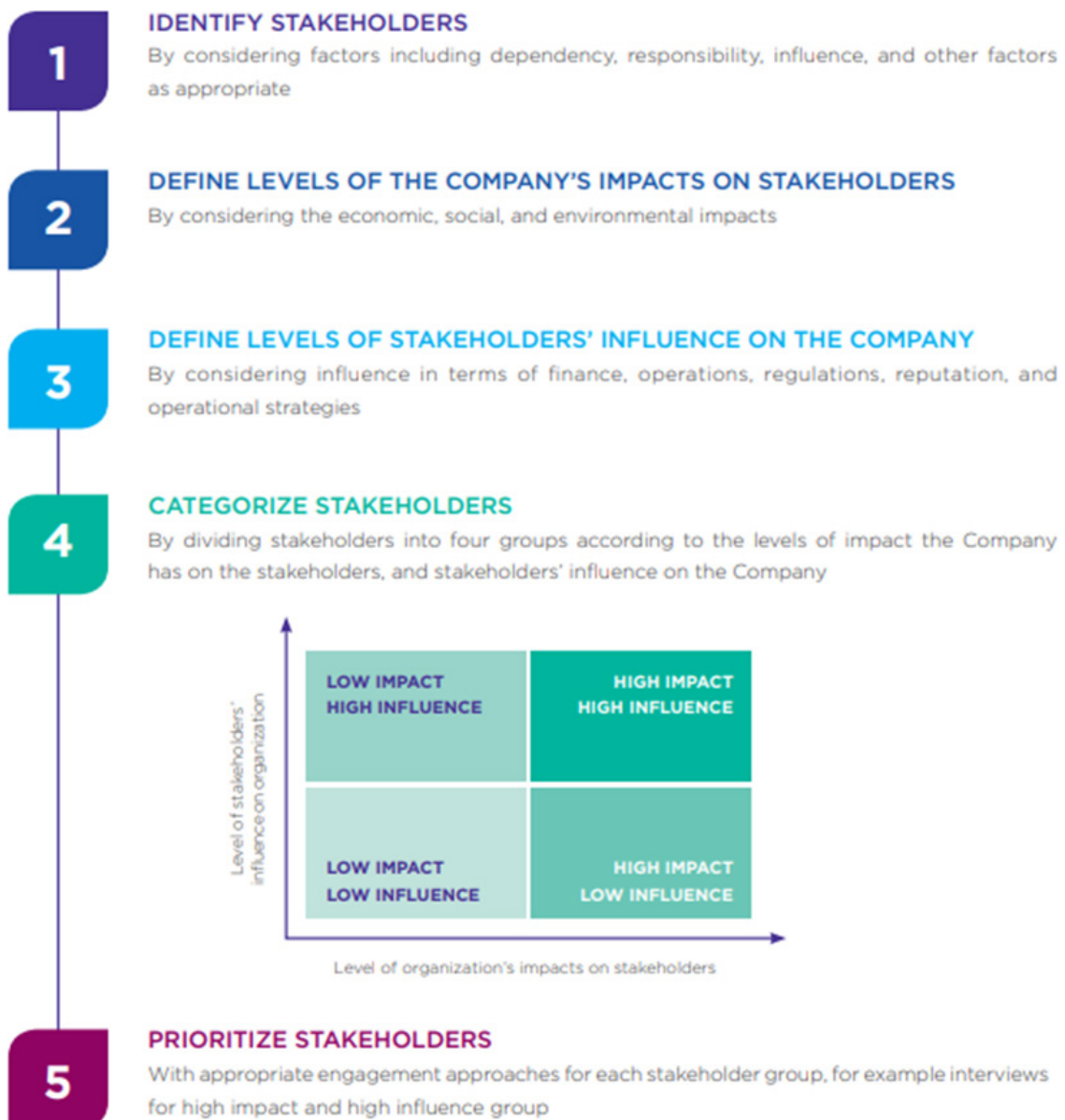
Banpu supports the TCFD recommendations and in 2020 reviewed the TCFD guidance, engaging with all its businesses to prepare for future reporting under the framework. This work will be progressed further in 2021.



Stakeholder Engagement

Stakeholders Analysis

We identify and categorise stakeholders by interest, influence and impact.



Stakeholder Engagement

How we Engage with our Stakeholders

We identify and categorise stakeholders by interest, influence and impact.

Stakeholder Group	Key Interests and Concerns	How We Engage
Employees	Health and safety, working conditions, benefits and personal development opportunities.	<ul style="list-style-type: none"> • Toolbox talks • Meetings • Newsletters • Intranet and Centennial website
Adjacent residences	Potential environmental and social impacts from exploration and operations, community engagement.	<ul style="list-style-type: none"> • Personal visits • Community Consultative Committee • Community Information Sessions • Newsletters and Centennial website • Dedicated enquiries and complaints number/email
Nearby town centres	Potential environmental and social impacts associated with operations, community engagement.	<ul style="list-style-type: none"> • Community Consultative Committee • Community Information Sessions • Newsletters • Centennial website
Local government	Environmental and social performance and compliance. Employment and economic impact.	<ul style="list-style-type: none"> • Briefings/meetings with Mayor, Councillors and Council Officers • Newsletters • Centennial website
Government members/ ministers	Environmental, social and fiscal performance and compliance. Employment and economic impacts.	<ul style="list-style-type: none"> • Briefings/meetings • Newsletters • Centennial website
State regulatory agencies	Operational, environmental and social performance and compliance.	<ul style="list-style-type: none"> • Regular briefings and updates on operations and projects • Centennial website
Aboriginal groups/ traditional Owners	Potential environmental and social impacts associated with operations, cultural and heritage impacts.	<ul style="list-style-type: none"> • Separate process as per Office of Environment and Heritage guidelines • Meetings • Newsletters • Centennial website • Site inspection

Stakeholder Group	Key Interests and Concerns	How We Engage
Centennial corporate	Health and safety of employees, environmental performance and social licence to operate and financial sustainability.	<ul style="list-style-type: none"> • Briefing presentations • Centennial intranet and website
Suppliers/contractors	New business opportunities, maintaining and servicing contracts.	<ul style="list-style-type: none"> • Induction • Meetings and reviews
Customers	Product quality, cost and reliability of supply.	<ul style="list-style-type: none"> • Website • Response to customers' requests for product information • Meetings
Unions	Employment, health and safety and rights of members.	<ul style="list-style-type: none"> • Briefings • Newsletters • Centennial website
Training provider	Recruitment, developing and maintaining partnerships.	<ul style="list-style-type: none"> • Meetings • Centennial website
Financial Institutions	Financial returns, management of financial and non-financial risks, corporate governance.	<ul style="list-style-type: none"> • Financial information – quarterly and semi-annually • Briefings on performance
Non-government organisations (NGOs)	Environmental and social performance of operations and proposed operations, efficient use of resources.	<ul style="list-style-type: none"> • Newsletters • Centennial website • Briefings • Issues monitoring
Neighbouring Industry	Business alliance.	<ul style="list-style-type: none"> • Newsletters • Centennial website
Media	Environmental, health and safety and social performance of operations (and proposed operations).	<ul style="list-style-type: none"> • Briefings • Targeted media releases • Briefings • Centennial website





Disclaimer

This Sustainability Report does not constitute legal or business advice, and should not be relied on as a substitute for obtaining detailed advice about Centennial, its subsidiaries or Banpu. Centennial has made every effort to ensure the quality of the information in this Sustainability Report but cannot guarantee its accuracy or completeness and does not accept any responsibility to update or correct any information.

Accordingly, to the maximum extent permitted by law, Centennial and its officers, employees and consultants involved in the preparation of this Sustainability Report:

- make no representation or warranty, express or implied, as to the currency, accuracy, reliability or completeness of the information in this document; and*
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Readers are advised not to put undue reliance on any forward looking statements contained in this Sustainability Report, including statements regarding plans, strategies, activities and regulatory developments and frameworks as performance involves known and unknown risks, some of which are beyond our control and may cause our results to differ markedly from those expressed in this Sustainability Report.



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Your feedback and comments are welcome.

To provide feedback, please email the sustainability team at sustainability@centennialcoal.com.au

Or write to:
Centennial
Level 18, 1 Market Street
SYDNEY NSW 2000



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